Preferences of Baby Products Manufactured using Modernised Machinaries in Rural Areas

R. Vasuki, M. Sankar, N. Mathan Kumar

Abstract: The marketer’s responsibility is to position his product in such a manner so as to suit the tastes and preferences of the consumers. Consumer preference refers to the preference on the consumer for one brand of a product in relation to various other brands of the same products. Today more and more of consumers in India are becoming quality conscious. They insist on quality products and are prepared pay even more for it. An attempt is being made through this survey to find out the parents preference regarding the purchase and consumption of baby products.

Keywords – Consumer Preference, Market Responsibility

I. INTRODUCTION

In the present scenario, the “Baby products” has become the top priority for parents. It is the dire necessity for every father and mother to buy their baby products, so that their babies are provided with various products. As Indians are also going in for the nuclear family structure the grandmothers care has reduced considerably. Due to lack of time, they cannot give their baby home prepared cosmetics. Parents are in search of readymade product for their baby without much annoyance[1]-[4]. Hence, they purchase different types of baby products, which are available in the markets in order to fulfill their requirements. Leading companies have introduced varieties of baby products under its brand.

II. OBJECTIVES

☐ To find out that what extent they have been satisfied after using the Johnson and Johnson’s baby products.

☐ To determine whether the present users of Johnson baby products have the intention of switching over to other brands in future and what reason behind to switch over.

☐ To provide suggestions on the basis of respondents opinion and views.

A. Scope of the Study

Baby cosmetics and toiletry products used by the children up to 3 years age are considered for the study.

1. The study attempts to high light the consumer preference in the purchase of Johnson and Johnson baby cosmetics and toiletry products and the other brand of baby cosmetics and toiletries also[5]-[8].

2. The study tries to attempt the satisfaction of the consumers towards the baby cosmetics and toiletry products.

3. The study tries to high light the motivating factor for the purchase of baby cosmetics and toiletry products.

III. METHODOLOGY

The study is based on facts and figures collected by conducting a survey. To carry out the study consumer were surveyed separately with the help of questionnaire[9]-[12].

A. Sampling:

From the population, a total of 150 respondents were selected at random basis. The researcher went directly to the houses of the respondent at random and the data collected from those who voluntarily came forward with sufficient information. out of 150, 130 respondents only gave proper details[13]-[15].

B. Limitations of the Study

1. This study mainly focuses on Johnson and Johnson baby cosmetics and toiletry products.

IV. RESULTS AND DISCUSSIONS

☐ The analysis carried out in the sample area revealed that most of the respondents are preferred the brand Johnson and Johnson baby products.

☐ Sex status analysis reveals that female are given more preference in the purchase of Johnson baby products.

☐ Young and middle age group respondents are given more preference in the purchase of Johnson baby cosmetics and toiletries.

☐ This study result out that government and private employee are purchasing the Johnson baby products than other occupational groups[16]-[19]

☐ Compared with illiterate, the literate respondents are given high preference for buying the Johnson baby products.

☐ High income group respondents showing their interest in purchasing the
Johnson baby products than low level income groups.
- Varieties of Johnson baby products are purchased by respondents those who are having one or two children.

- Media is the major factor influenced by the respondents in the purchase of Johnson baby products followed by Doctor advice.
- Majority of the respondents has seen the advertisement of Johnson and Johnson baby products only through television but advertisement alone does not influence the consumer preference towards a particular brand.
- Most of the respondent spend rupees hundred for purchase of Johnson baby products and they used the product above two years for their baby[20]-[22].
- Majority of the respondent satisfied with Johnson baby products. They satisfied with the following factors like product quality, price, quantity, availability, softness and reputation.
- The study result out that wipro baby products are the close competitor of Johnson and Johnson in the study area and the respondent next choice of buying preference is given to the same brand.
- Few respondents only change their current using brand. The main reason is they are dissatisfied with quality and price.
- Statistical analysis of correlation reveals that various factors influencing the sales of baby products are based on the consumer satisfaction.
- There is no significant difference between consumer preference for baby cosmetics and toiletry products and factor influencing the motivation, motivation alone does not influence the consumer preference towards a particular brand.
- There is no significant difference in the satisfaction level due to the influencing factors[23]-[24].

V. CONCLUSION
- The Johnson baby soap is quickly dissolved in water, so company may concentrate on quantity.
- Awareness programme should be made to insist the importance of using Johnson and Johnson baby products. Special campaigns must be done especially in slum areas.
- To improve the advertisement Johnson Company may include the attractive slogan with their advertisement. This slogan should mainly reach the children.
- It is opined that play things for babies can be offered to the consumers as free gift along with the baby products[25].

Different consumer looks different things, hence a variety of baby cosmetics and toiletry products are available in the market. Overall Johnson and Johnson baby products are the best baby cosmetics and toiletry for baby’s skin. In the study area consumer accept the Johnson and Johnson baby product as their first preference. Even the Johnson and Johnson baby soap not only used for baby, it is also used by grownup people because of its softness and moisture.

REFERENCES


AUTHORS PROFILE

R. Vasuki Assistant Professor, Department of Science and Humanities Bharath Institute of Higher Education and Research, Chennai, India.

M. Sankar Assistant Professor, Department of Science and Humanities, Bharath Institute of Higher Education and Research, Chennai, India.

N. Mathankumar Assistant Professor, Department of Science and Humanities, Bharath Institute of Higher Education and Research, Chennai, India.