

# A Multi Layer Perceptron Classifier for Content-based Recommender System

K.R.Sekar, Makkena Sai Kumar, Mogadampalli Jayanth, N.Sivaramakrishan,  
G.Sathiamoorthy

**Abstract:** For the past one and half year decades, recommended system is playing a vital role and providing the outline and peripheral information to the mobile customers. The objective of the work is to recommend good quality mobiles for the requirement of the customers with all required amenities. Multilayer perceptron neural network classifier is the methodology deployed and employed for the recommendations. The result outcome will always be very precise and has got a high precision of accuracy because of the above said methodology. Reliability and the accuracy are the prominent factors to the non-functional activity and the customers to buy the trusted mobiles from the shopping cart. Ordinal values will taken into account for the evaluation of ten top mobiles. The real characterization can be gauged through the recommendation given by the customers in the respective portals. Customers' sentiments and the values of their comments are the features used to gauge the commodity values. Overall in the research work recommendations are classified into supervised leanings. Non minor can easily get the most favorite mobile with existing money affordable by them to buy the mobile commodity.

**Index Terms:** Multilayer perceptron, Reliability, Accuracy, Recommender System and Sentiment analysis

## I. INTRODUCTION

With the escalation of technology, more and more mobile phones are introduced to the market through popular distribution channels. So there is uncertainty in the customers regarding the selection of mobile phones. E-commerce carts such as Flipkart, Amazon where users can search, buy, and sell different mobile phones with a few clicks. Use of Sentimental analysis in micro blogging sites to know user viewpoint SoftMax based algorithm is used to identify the user nature efficiently. Complete understanding on user interested over the product[1]. These platforms also allow users to share their opinion about the products in the text reviews, ratings where they can express their satisfaction on

**Revised Manuscript Received on April 10, 2019.**

**K.R.Sekar**, School of Computing, SASTRA Deemed University, India

**Makkena Sai Kumar**, School of Computing, SASTRA Deemed University, India

**Mogadampalli Jayanth**, School of Computing, SASTRA Deemed University, India

**N.Sivaramakrishan**, School of Computing, SASTRA Deemed University, India

**G.Sathiamoorthy**, School of Humanities and Science, SASTRA Deemed University, India

specific mobile phone or request a new feature. Recent empirical studies showed that e-commerce reviews include feedback/opinion such as user requirements, bug reports, and documentation of user experiences with mobile phones. Product reviews are not only useful to the buyers for their purchasing decision but also extremely helpful for mobile companies and competitors. In understanding the emotions behind the user comments and to extract the reason behind it Polaris a system for analyzing and predicting users sentimental trajectories. Through trajectory and sentimental analysis users can obtain insight of the issue at a glance through other user comments [2]. The user opinions can be better grasped with analysis on user's ratings which helps the company and customers to get a good understanding of required features for opting a smartphone from wide range of variants in today mobile industry. To analyze the drawbacks in the software quality through user reviews QinU prediction, polarity classification and QinU scoring is the steps used in measuring the software reviews. QinUF automates software QinU measurement, therefore users could compare and acquire software [3]. To increase the quality of the online products by reviewing the customer suggestions Joint sentiment-topic model is used to extract the topics and associated sentiments in review texts. It helps business analytics operations by focusing on more relevant aspects that ultimately drive sales [4]. Analyzing the viewpoints and sentiments of the users in the Twitter Cuckoo search method is used to find the optimum cluster heads from the sentimental contents of Twitter dataset. To know the latest trending topic on the internet by analyzing the user comments [5]. The information in the ratings and reviews represents "voice of the users" and is helpful to drive the development efforts and improve forthcoming release playing a key role in the revenue generation for the developers. So, in this paper we have applied a technique to get analysis and trend of various smart phones

## II. RELATED WORKS

To increase the quality of the online products by reviewing the customer suggestions Joint sentiment-topic model is used to extract the topics and associated sentiments in review texts. It helps business analytics operations by focusing on more relevant aspects that ultimately drive sales [4]. Analyzing the viewpoints and sentiments of the users in the Twitter Cuckoo search method is used to find the optimum cluster heads from the sentimental contents of Twitter dataset. To know the latest trending topic on the internet by analyzing the user comments [5].

In reducing the error rate of video clips by incorporating

## A Multi Layer Perceptron Classifier for Content-based Recommender System

contextual information from other utterances of the same clip. Hierarchical fusion with context modeling is used which fuses the modalities two in two and only then fusing all three modalities. Reduce in the error rate in the video clip to almost 10%. [6]. To classify the opinions of the social media users expressed in the form of texts Corpora and lexicon based approaches are combined and lexicons are generated from the text. We can get a better understanding of the specific language and culture of twitter users and sentiment orientation of words in different contexts [7]. Sentiment and emotional analysis in visualization of medical records of patient and identifying the type of disease and solution. Various sentiments and emotional analysis methodologies can be used to analyze the problem. Identifying the problem and cure for the disease from the complete reports of patient [8]. Analysis of stock market indicators such as sensex and nifty has been done to predict the price of stock. Text mining and natural language programming are used to identify user emotions. Understanding in the ups and downs in stock market so that investors can invest [9]. In analyzing peoples sentiments, opinions, attitudes, and emotions on any topic products and services. Many methods like CRC, soft max algorithm etc., can be used to analyze. To know the higher preferences by many people on different products and services and hence, we can improve the quality of them [10].

### III. APPLIED METHODOLOGY

The training set is taken from the website repository and the user sentiments above the top mobiles as arranged in a semantic so that to apply the methodology of multilayer

perceptron neural network for classification. Here five attributes were employed as Excellent, Good, Bad, Satisfactory and Poor. The cardinal values will be distributed and normalized for manipulation purpose. Well reduced entropy training set were taken for increasing the accuracy of the Table 1.

Table 1. Training Set

Mobiles	Ex	Gd	Bt	Sa	Pr
<b>One plus 6</b>	710	160	40	20	70
<b>redmi note 5 pro</b>	734	169	38	13	44
<b>Moto G6</b>	505	250	95	44	103
<b>Nokia 6</b>	511	219	98	45	125
<b>Honor 9</b>	590	240	73	26	69
<b>Samsung Galaxy J8</b>	667	208	56	16	52
<b>Sony Xperia R1+</b>	523	218	102	42	112
<b>Asus Zenfone Max Pro M1</b>	592	247	65	23	70
<b>Xiaomi M1</b>	647	213	58	21	60
<b>Vivo V9</b>	670	201	54	19	53
<b>Oppo F7</b>	668	213	53	17	47
<b>Lenovo Vibe K5 Note</b>	525	257	94	36	85
Total	7342	2595	826	322	890

Legends 1: Ex-Excelelnt, Gd- Good, Bt-Better, Sa-Satisfactory, Pr-Poor

Table 2. Normalized Distribution with Class

Mobiles	Ex	Gd	Bt	Sa	Pr	Total	Percentile	Class
<b>One plus 6</b>	0.1	0.062	0.048	0.062	0.079	0.348	62.929	Satisfactory
<b>Redmi note 5 pro</b>	0.1	0.065	0.046	0.040	0.049	0.301	54.420	Poor
<b>Moto G6</b>	0.1	0.096	0.115	0.137	0.116	0.533	96.334	Excellent
<b>Nokia 6</b>	0.1	0.084	0.119	0.140	0.140	0.553	100.000	Excellent
<b>Honor 9</b>	0.1	0.092	0.088	0.081	0.078	0.419	75.793	Good
<b>Samsung Galaxy J8</b>	0.1	0.080	0.068	0.050	0.058	0.347	62.761	Satisfactory
<b>Sony Xperia R1+</b>	0.1	0.084	0.123	0.130	0.126	0.535	96.704	Excellent
<b>Asus Zenfone Max Pro M1</b>	0.1	0.095	0.079	0.071	0.079	0.405	73.229	Good
<b>Xiaomi M1</b>	0.1	0.082	0.070	0.065	0.067	0.373	67.438	Satisfactory
<b>Vivo V9</b>	0.1	0.077	0.065	0.059	0.060	0.352	63.723	Satisfactory
<b>Oppo F7</b>	0.1	0.082	0.064	0.053	0.053	0.343	61.998	Satisfactory
<b>Lenovo Vibe K5 Note</b>	0.1	0.099	0.114	0.112	0.096	0.492	88.995	Excellent

#### A. Multilayer Perceptron Classification

In the multi layered perceptron, the sigmoid value will be changed for the learning purpose of the method. The threshold value is also calculated for archiving the optimum results to the earliest. Fourteen iteration has been made to fix the supervised learning.

Sigmoid Node 0, Threshold -2.44485970442835

Input Weight	Weight	Input
Node 4	4	Node 5
0.12958139720214812		-1.1422160166580497
Node 6	6	Node 7
4.56637673678924		-2.2763532664012085
Node 8	8	Node 9
-0.062093580933367476		0.3980041177295846
Node 10	10	Node 11
-1.2615547165661463		-0.17329600251594873
Node 12	12	Node 13
-0.1057989963003019		1.9842661064117113
Node 14	14	
-0.6183795760407365		

Sigmoid Node 1, Threshold 0.04639598154257539

Inputs	Weights	Inputs	Weights
Node 4		Node 5	
-1.4419436240829677		-0.8188760405570852	
Node 6		Node 7	
-2.7335357001358296		-1.509456199093708	
Node 8		Node 9	
1.2709319333975884		-1.7972230851355298	
Node 10		Node 11	
-0.6908276590922425		0.8283783474222036	
Node 12		Node 13	
1.2915896739981905		-1.9253120895991624	
Node 14			
-0.8587009634857665			

Sigmoid Node 2, Threshold -0.9074099331619964

Inputs	Weights	Inputs	Weights
Node 4		Node 5	
-0.02593891599515197		1.5937985364497507	
Node 6		Node 7	
-0.6821439567288093		0.8531581845392925	
Node 8		Node 9	
-1.7004698062671921		-0.300155944961549	
Node 10		Node 11	
1.612139763620821		-3.1606313540279394	
Node 12		Node 13	
-1.5232126272729911		0.6262978208497636	
Node 14		S	
1.2002403031879278			

Sigmoid Node 13, Threshold 0.09901086972676722

Inputs	Weights	Inputs	Weights
Attrib Mobile Name =One plus 6		Attrib Mobile Name =redmi note 5 pro	
0.5132108098395418		-1.6751979318890753	
Attrib Mobile Name =Nokia 6		Attrib Mobile Name =Honor 9	
0.014258614858313097		-1.5845926120153964	
Attrib Mobile Name =Sony		Attrib Mobile Name =Xiaomi	

Xperia R1+ 0.0775260194893871	Zenfone Max Pro M1 -1.459075104210365	M1 0.5175668692714619
Attrib Mobile Name =Vivo V9 0.5672645639031679	Attrib Mobile Name =Oppo F7 0.59450200097762	Attrib Mobile Name =Lenovo Vibe K5 Note 0.23740010702225156
Attrib Excellent -0.01573238506029203	Attrib Good -0.37519371172199534	Attrib Satisfactory 0.25307917984841155
Attrib Bad 0.38326180139639143	Attrib Worst 0.2016363429708939	Attrib Total 0.20669122922049185
Attrib Percentile 0.28312946519372634		

Sigmoid Node 14, Threshold -0.010551016840935578

Inputs	Weights	Inputs	Weights
Attrib Mobile Name =One plus 6 0.10487507277235857	Attrib Mobile Name =redmi note 5 pro 0.0811541225482057	Attrib Mobile Name =Moto G6 0.36882692455936533	
Attrib Mobile Name =Nokia 6 0.2818463303664641	Attrib Mobile Name =Honor 9 -0.7629082526068011	Attrib Mobile Name =Samsung Galaxy J8 0.08921070071965556	
Attrib Mobile Name =Sony Xperia R1+ 0.3030201652452199	Attrib Mobile Name =Asus Zenfone Max Pro M1 -0.59878270138972	Attrib Mobile Name =Xiaomi M1 -0.00790209730759472	
Attrib Mobile Name =Vivo V9 0.08973761683034183	Attrib Mobile Name =Oppo F7 0.0919686734881061	Attrib Mobile Name =Lenovo Vibe K5 Note 0.6150062208721987	
Attrib Excellent -0.3203345067046024	Attrib Good -0.11269247583794008	Attrib Satisfactory 0.5530582913247528	
Attrib Bad 0.6367322676507922	Attrib Worst 0.49981652076374883	Attrib Total 0.5581695704173387	
Attrib Percentile 0.552067856530608			

# A Multi Layer Perceptron Classifier for Content-based Recommender System

## Test Data

Mobile Name	Excellent	Good	Satisfactory	Bad	Worst	Total	Percentile
Honor 9	0.08	0.092	0.088	0.081	0.078	0.419	75.793

Input	Node 0
Class Poor	Input
Node 1	Class Excellent
Input	Node 2
Class Good	Input
Node 3	
<b>Predicted Class : Good</b>	<b>( Correctly Classified )</b>

Time taken to build model: 0.17 seconds, Time taken to test model on training data: 3 seconds

Correctly Classified Instances	12	100 %	Incorrectly Classified Instances	0	0 %
Kappa statistic	1		Mean absolute error	0.0224	
Root mean squared error	0.0311		Relative absolute error	6.405 %	
Root relative squared error	7.5168 %		Total Number of Instances	12	
Ignored Class Unknown Instances	1				

TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
1.000	0.000	1.000	1.000	1.000	1.000	1.000	1.000	Satisfactory
1.000	0.000	1.000	1.000	1.000	1.000	1.000	1.000	Poor
1.000	0.000	1.000	1.000	1.000	1.000	1.000	1.000	Excellent
1.000	0.000	1.000	1.000	1.000	1.000	1.000	1.000	Good

Wighted Avg. 1.000 0.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000

## Confusion Matrix

a b c d <-- classified as	5 0 0 0   a = Satisfactory
0 1 0 0   b = Poor	0 0 4 0   c = Excellent
0 0 0 2   d = Good	

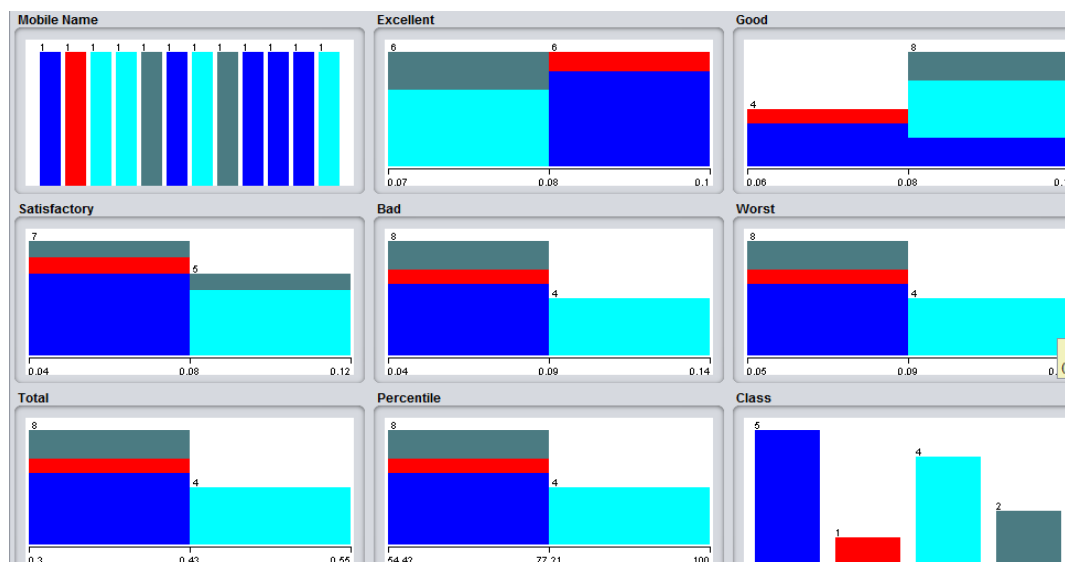


Fig 1. Cost/Benefit Analysis Curve

## IV. RESULTS AND DISCUSSIONS

The normalized Table2 helps us to find the supervised value for the class were it found through statistical methodology. In the semantic of Table 2 each and mobile has got its own

attributes with significance. The customer satisfaction is the first and the foremost factor for this work. Their sentiments were taken into the account for the research recommender system. Multilayer perceptron neural network was employed and the

iteration methods were exhibits with sigmoid value. For every sigmoid value threshold has been found. In this small range of sample training set, 14 iteration have been made to get the results. The obtained results shows the correct predictions made and the outcome results are good for the incoming patterns. The well trained dataset and the confusion matrix also provides and proves the supervised learning is perfect. The test data or pattern taken from the same semantic of Table2 for the testing purpose. Our model builds within 17 seconds. The cost and benefits ratio was calculate and depicted as Fig1. The Root mean squared error, Mean absolute error, Relative absolute error and Root relative squared errors were identified for correct predictions.

## V. CONCLUSION

In this research work top mobiles are gagged through the customer sentiments and their superstitious. Here this methodology of mining is meant for non mining persons. The Semantic collected from the Google sites and other repository and arranged to the good order for the predictions. The ordinal and nominal values were converted into cardinal values for real time predictions. Multilayer perceptron will classify the pattern in high rate of predicting the results in optimum level. Sigmoid value and the thresholds brings the iterations to converge the lot rather at the earliest. The confusion matrix remains the research no to deviate the process at any instance. Taking large sample of training set and the set data will provide greater accuracy to the work. Still huge and brilliant methodology are awaiting for the researchers to do the wonder in the months to come.

## REFERENCES

1. Khanna, Bhavish, Sharon Moses, and M. Nirmala. "SoftMax based User Attitude Detection Algorithm for Sentimental Analysis." *Procedia Computer Science* 125 (2018): 313-320.
2. Yoo, SoYeop, JeIn Song, and OkRanJeong. "Social media contents based sentiment analysis and prediction system." *Expert Systems with Applications* 105 (2018): 102-111.
3. Atoum, Issa. "A novel framework for measuring software quality-in-use based on semantic similarity and sentiment analysis of software reviews." *Journal of King Saud University-Computer and Information Sciences* (2018).
4. Li, Xiaolin, Chaojiang Wu, and Feng Mai. "The effect of online reviews on product sales: A joint sentiment-topic analysis." *Information & Management* 56, no. 2 (2019): 172-184.
5. Pandey, Avinash Chandra, Dharmveer Singh Rajpoot, and MukeshSaraswat. "Twitter sentiment analysis using hybrid cuckoo search method." *Information Processing & Management* 53, no. 4 (2017): 764-779.
6. Majumder, Navonil, Devamanyu Hazarika, A. Gelbukh, Erik Cambria, and SoujanyaPoria. "Multimodal sentiment analysis using hierarchical fusion with context modeling." *Knowledge-Based Systems* 161 (2018): 124-133.
7. Keshavarz, Hamidreza, and Mohammad SanieeAbadeh. "ALGA: Adaptive lexicon learning using genetic algorithm for sentiment analysis of microblogs." *Knowledge-Based Systems* 122 (2017): 1-16.
8. Vij, Anneketh, and JyotikaPruthi. "An automated Psychometric Analyzer based on Sentiment Analysis and Emotion Recognition for healthcare." *Procedia Computer Science* 132 (2018): 1184-1191.
9. Bhardwaj, Aditya, Yogendra Narayan, and Maitreyee Dutta. "Sentiment analysis for Indian stock market prediction using Sensex and nifty." *Procedia Computer Science* 70 (2015): 85-91.
10. Serrano-Guerrero, Jesus, Jose A. Olivas, Francisco P. Romero, and Enrique Herrera-Viedma. "Sentiment analysis: A review and comparative analysis of web services." *Information Sciences* 311 (2015): 18-38.