

# Sentimental Analysis using Neural Networks



Sharmila Agnal, Rakshit Baranwal, Sai Krishna, Varun Kumar Rai, Aviraj Gupta

**Abstract-** Sentimental Analysis is to learn about opinion of the consumer that analyzes the understanding of a person or crew of people about a product and present day trends. This task pursuists to learn about the thoughts in a text that leads to a sentimental evaluation by imposing an algorithm to classify opinion. The algorithm that has been used is applied the use of R Language. Social media is one of the biggest elements that we stay with. Twitter is one of the social media that is in the public eye. The undertaking intends to design a sentimental evaluation by using extracting a huge number of tweets. Sentimental Analysis is then employed on this data, which recognizes and distinguishes the wonderful and bad critiques from the impartial tones on the involved topic. This model even extracts the information from newspaper blogs. The data mentioned about any subject matter in the newspaper blogs is precise. The records retrieved from the blogs are additionally analyzed and opinion is acquired. Using this model we gain the most excellent notion.

**Keywords –** Sentiment Analysis, Text Analysis, R- Studio

## I. INTRODUCTION

Data evaluation is the system of making use of geared up and systematic statistical strategies to describe, recap, take a look at and condense data. It is a multistep method that includes collecting, cleaning, organizing and analyzing. Data mining is like applying methods to mildew data to swimsuit our requirement. Data mining is wished due to the fact one of a kind sources like social media, transactions, public data, businesses records etc. generates data of growing volume, and it is essential to deal with and analyze such large data. It won't be incorrect to say that social media is something we live by. In the century social media has been the game-changer, be it advertising, politics or globalization, it has been estimated that data is increasing quicker than before and through the 12 months 2020; about 1.7 megabytes of data will be generated every instantaneous for each man or woman on the earth. More data has been generated in the past two years than ever before in the history of mankind. It is clear from the truth that the quantity of net users is now grown from hundreds of thousands to billions. Database which is opted for the proposed find out about is from Twitter.

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\* Correspondence Author

**Sharmila Agnal\***, Department of Computer Science and Engineering ,SRM Institute of Science and Technology

**Rakshit Baranwal**, Department of Computer Science and Engineering ,SRM Institute of Science and Technology

**Sai Krishna**, Department of Computer Science and Engineering ,SRM Institute of Science and Technology

**Varun Kumar Rai**, Department of Computer Science and Engineering ,SRM Institute of Science and Technology

**Aviraj Gupta**, Department of Computer Science and Engineering ,SRM Institute of Science and Technology

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It is now day's very famous provider which presents the facility of micro blogging. In these humans write short messages usually much less than a hundred and forty characters, about eleven phrases on average. It is fabulous for evaluation as the wide variety of messages is large. It is a tons simpler project as in contrast to looking out for blogs from the net. The goal of the proposed analysis, 'Sentiment Analysis', is the analysis of the large quantity of records easily available from social media. This Algorithm generates an universal sentiment score from the inputted theme in phrases of positive, negative or neutral, further, it additionally works on finding the frequency of the words being used. Word cloud that is a pictorial illustration of words based on frequency occurrence of phrases in the textual content is additionally generated. The Calculation is actualized making use of R attributable to its aspect , thorough and expressive capabilities for measurable information. Sentimental Analysis was basically used for understanding the needs and reviews on any topic of the users or viewers. Here, the model has been created for purpose of surveying and analyzing the reviews of an object using data. "R-Studios" has been used where the data is injected from MS-Excel and with the use of Tokens and API keys, the data from Twitter and Blogs is extracted with full developers permission and then using Neural Networks and other tools, text analysis is proceeded for whole data followed by Sentimental Analysis of it. Now the percentage of type of reviews given by the users as well as the expert is given by the model.

## II. RELATED WORKS

This paper quotes that sentiment analysis is a method used to measure the perceptions of customers computationally and the results of the views are classified into negative and positive[1]. Their work says that opinion mining can also be called as Sentimental Analysis which is basically used to implement the algorithm to classify the opinion[2]. Neeti Sangwan at[3] has did the text analysis and sentimental analysis using CART modeling and Predictive Modeling. The work done by Ravendra singh at[4] says that sentimental analysis is a need for the organizations and companies and a requirement for the customers. The proposed work of this paper is mostly focused on cryptocurrencies like bitcoin and Litecoin[5]. This paper quotes that the depth convolution neural network for sentiment analysis on the tweets has been used and GLoVe has been used to classify the sentiment of text[6]. The work by Chloe focuses on the embodied conversational agents,

affect emotion, and human agent interaction and socio affective interaction[7]. In this period of expeditious development and advancement of internet and technology and social media platforms it is necessary to traverse the emotional tendencies. and the sentiment is classified using BiLSTM is quoted in this paper[8].

III. PROPOSED SYSTEM

The previous work basically was based on the prediction and calculations of words and marking them according to the sentence-wise where as this system will be calculating its marks according to each word based as well as sentence based property. In previous system the calculations and the data were only extracted from the twitter whereas in here the calculations will be based on data retrieved from Blogs, thus making it more appropriate for the most accurate calculations.

A. R-Studios:

Data is retrieved into R-Studio and then the data from Twitter is injected into it. The data is brought into the toolkit using package "TWITTER". The data in form of garbage from twitter, is injected into the database in R-studios using "RO Auth" & "dplyr". The packages with their libraries are fed to the system to bring the raw and unorganized data in form of packet to our platform. These packages can be referenced from internet.

```
#install.packages("twitter", dependencies=T)
library("twitter")
#install.packages("ROAuth")
library(ROAuth)
library(dplyr)
#install.packages("plyr")
```

Fig 1. Package starter

B. Twitter data Signal:

The data is scrapped to 'R' using Tokens and API keys. These API keys are extracted from Developers forum of the TWITTER page. An app named "SWORST" should be created with full developer's permission.

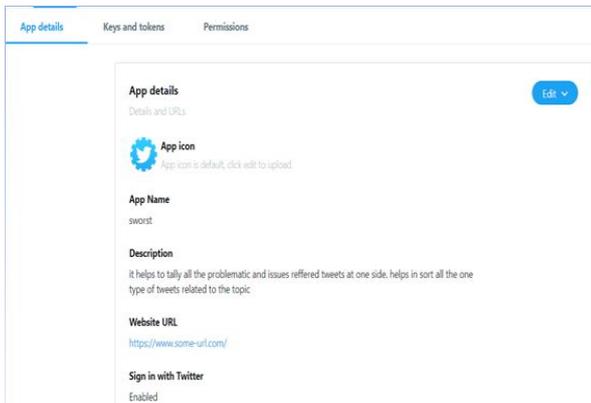


Fig 2. Developer forum

This app has "keys and tokens" on its head top that contains the API keys and tokens. Copy the keys and tokens present there to the model interface.

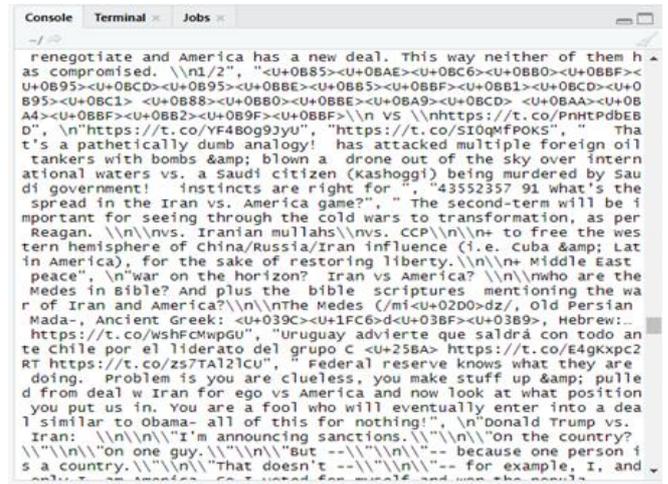
C. Garbage cleaning:

The garbage and non-usable scraps are removed. These garbage data are deleted by "clean\_tweet" command. These commands help the type of data the model wants to delete it from the data retrieved. The address of the data is already given in the model. (As shown in figure 3).

D. Blogs data extraction:

Blogs:

Blogs are a piece of informational website that provides news and information. The work on a single or only a sensual topic is covered in a single blog whereas the work done by multiple authors worked in same blog known as Multiple Author Blogs. Data is scrapped out from Blogs.



id	title
1	Keep Me Logged In
2	Chinese Premier Li Keqiang on Tuesday pledged to an asse...
3	Trump and Xi had agreed during a bilateral meeting at the s...
4	Brewing giant AB InBev is seeking to raise up to \$9.8 billion ...
5	Saudi Energy Minister Khalid al-Falih said Tuesday he was 1...
6	U.S. stocks rose after President Trump met with Chinese Pre...

Fig 3. Conversion junk text to clean text

## E. Text Analysis:

The emoticons of text are analyzed using neural networks. These plethoras have commands such as “object. Positive” and “object. Negative” that separates the positive and negative commands. There are different columns made for different emotions such as anger, joy, anticipation ,etc. Then using if-else command the value should be marked “0” or “1” according to each word validating each line and each column having different emotions in it. Using packages:- “korpus” and “neural networks” these words are validated according to the reference words settled in the system. Thus, through it the model awards 0 or 1 to every category in it.

	anger	anticipation	disgust	fear	joy	sadness	surprise	trust	
1	0	0	0	0	0	0	0	0	
2	1	1	1	1	0	1	0	0	
3	0	0	0	0	0	0	0	0	
4	0	0	0	0	0	0	0	0	
5	0	0	0	0	0	0	0	0	
6	0	0	0	0	0	0	0	0	
	negative		positive						
1	0	0							
2	1	0							
3	0	0							
4	0	0							
5	0	0							
6	0	0							

Fig 4. Sentimental divisions

## F. Sentimental Analysis (Twitter /Blogs):

At last, a final review of whole data (whether positive or negative) and percentage is brought.

## IV. ARCHITECTURE DIAGRAM

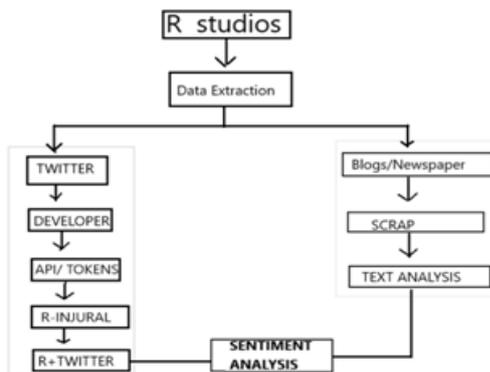


Fig 5. Architecture Diagram

## V. CONCLUSION AND FUTURE SCOPE

### A. CONCLUSION:

This proposed method explains about the Sentimental Analysis of Twitter and Blogs that has been done using R programming. As we know Big data is current issue and there is huge amount of data to deal with, this project works on how this data can be analyzed that too in less time. In this project we deal and successfully executed the integration of R for sentiment analysis on Tweets and its graphical visualization. Finally sentiment analysis is done on live data

and blogs by use of text analysis and keyword spotting which is nothing but keyword spotting technique that distinguishes the positive, negative and neutral comments. Thus reviews on all comments are given on particular topic or product is represented by histogram.

### B. FUTURE SCOPE:

Sentiment Analysis is no longer simply a social analytic tool. It’s an fascinating discipline of study. Sentiment analysis strategies until now have been used to be aware of the polarity in the thoughts and opinions of the users who get the right of entry to the social media platforms. People who do carry research and Businessmen are pretty much interested to apprehend the thoughts of citizens and how they react to the whole thing going on around them. It helps companies to analyse about their advertising. It helps a company to do better regarding their merchandise.

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### AUTHORS PROFILE



**Name:** K. Sai Krishna, Student at SRM Institute of Science and Technology  
Studying Btech in Computer Science Engineering  
Area of interest is Artificial Intelligence



**Name:** A. Sharmila Agnal  
Professor at SRM Institute of Science and Technology  
Area of interest is Artificial Intelligence and Machine Learning  
Published 10 International Papers



**Name:** Rakshit Baranwal  
Student at SRM Institute of Science and Technology  
Studying Btech in Computer Science Engineering  
Area of interest is Data Science

## Sentimental Analysis using Neural Networks



**Name:** Avi Raj Gupta  
Student at SRM Instiute of Science and  
Technology  
Studying Btech in Computer Science  
Engineering  
Area of interest is Artificial Intelligence



**Name:** Varun Kumar Rai  
Student at SRM Instiute of Science and  
Technology  
Studying Btech in Computer Science  
Engineering  
Area of interest is Internet of Things and  
Machine Learning